



Compassionate care in nursing: can ideals be turned into reality?

Listening Post, March 2015

Snow at night



NMC Code 2015

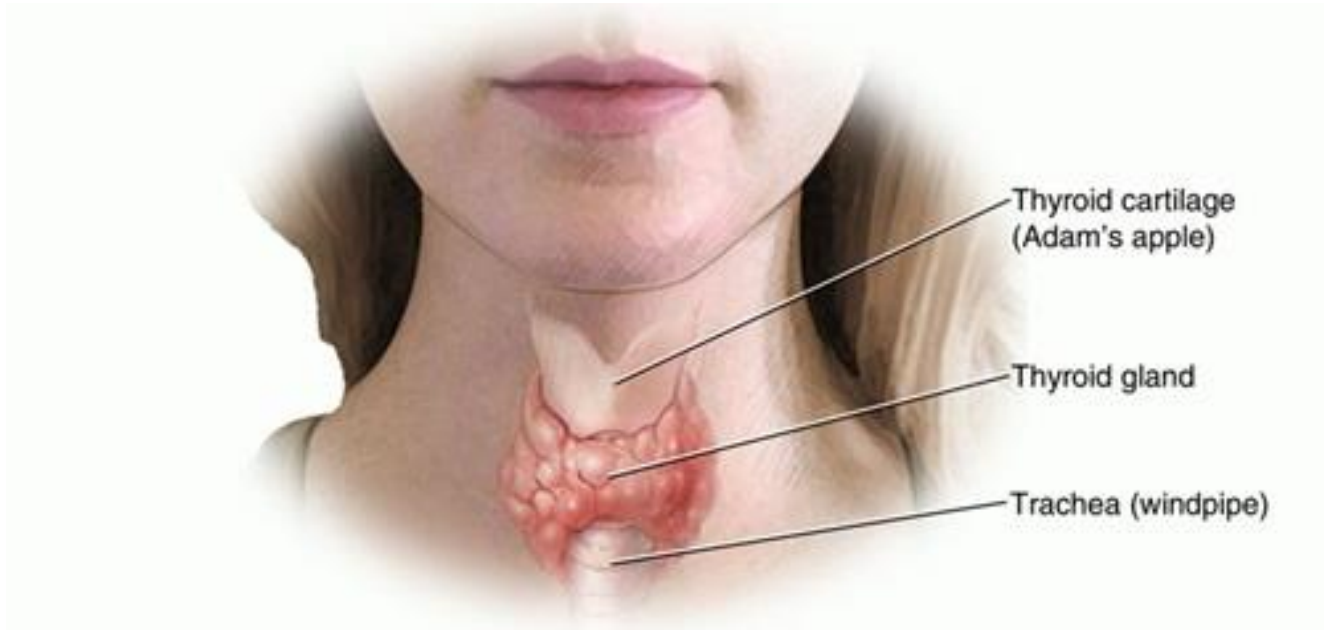
Prioritise people

You put the interests of people using or needing nursing or midwifery services first. You make their care and safety your main concern and make sure that their dignity is preserved and their needs are recognised, assessed and responded to.

Compassionate care

- A five minute conversation about snow

That thyroid in bed 3



Compassionate care

- A five minute conversation about snow
- Five seconds to check someone's name

Hurry up, I need the bed



Compassionate care



A Muslim woman and her son



A Muslim woman and her son



Compassionate care

- A five minute conversation about snow
- Five seconds to check someone's name
- Ten minutes to discuss specific wishes, and five minutes to make the necessary phone calls

Looking after yourself



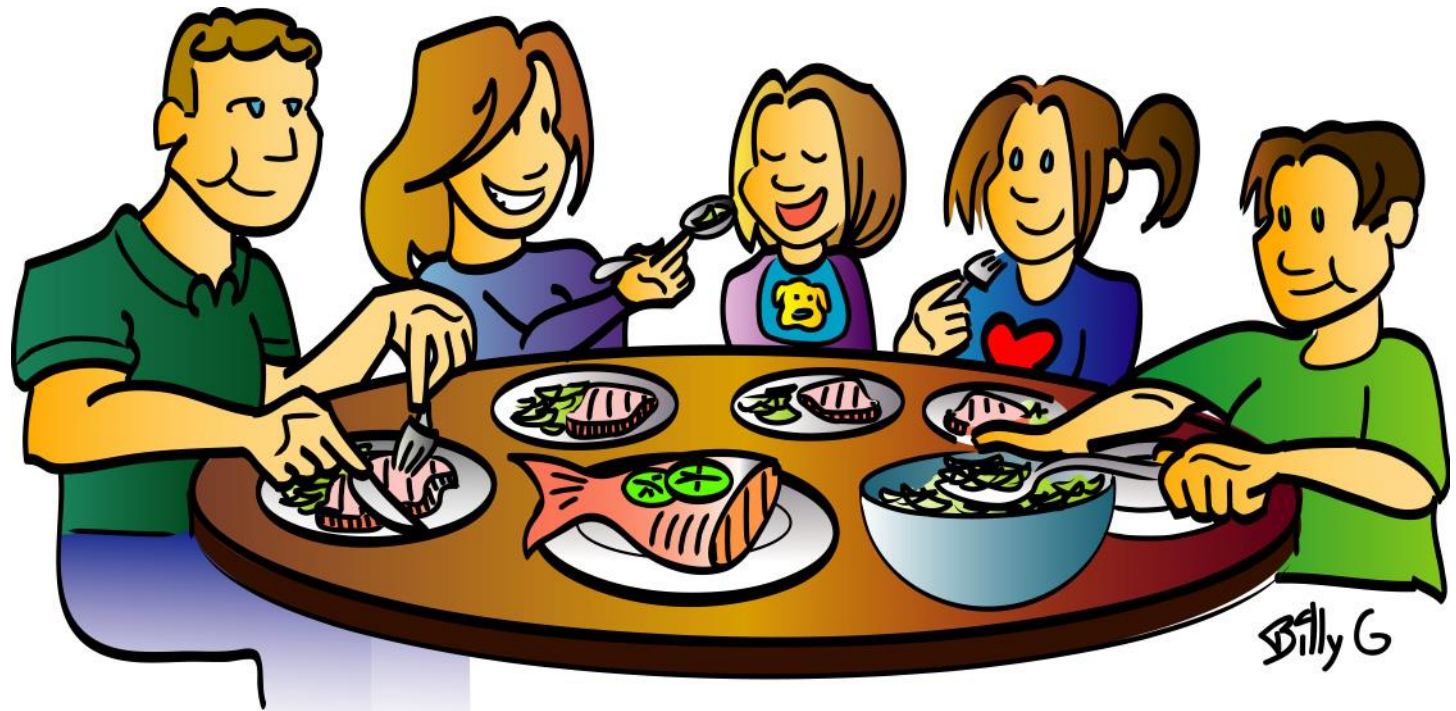
Looking after yourself



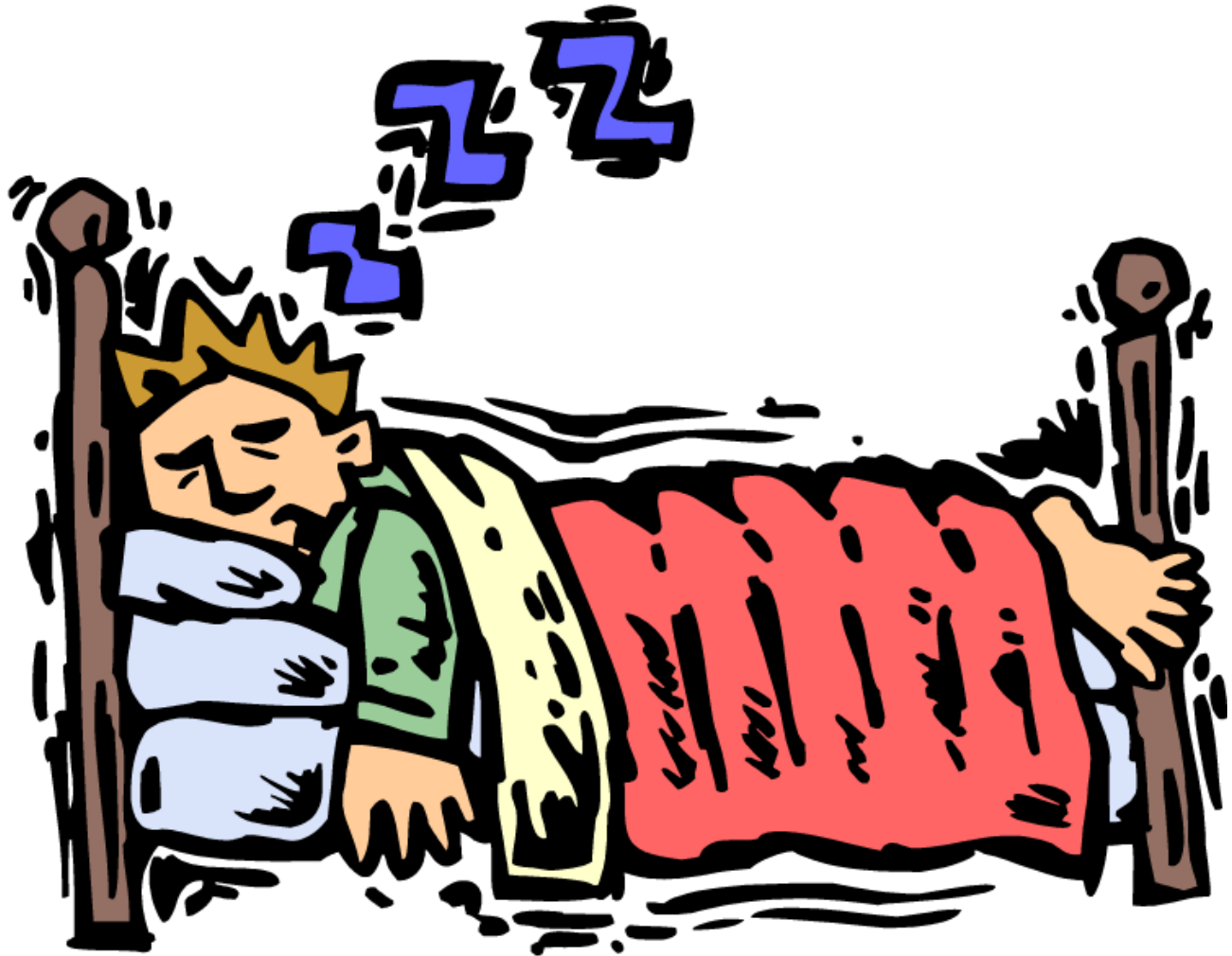
Looking after yourself



Looking after yourself



Looking after yourself



Compassionate care

- A five minute conversation about snow
- Five seconds to check someone's name
- Ten minutes to discuss specific wishes, and five minutes to make the necessary phone calls
- Five minutes to immerse yourself in whatever lifts your spirits

Compassionate care

desire
conerstone
appreciation
confused
emotional
suffering
pain
charity
need
help
compassion
necessity
feeling
love
empathy
awareness
consideration
non-judgment
eliminate